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UCN Product Suite

Welcome Kit

November 2007

unified communications *that work*

UCN Product Suite

Voice Mobility's product is divided into three service levels:

Product	Description
UCN Vmerge Voicemail Edition (VME)	Standard voicemail with PMS integration
UCN Vmerge Small Business Edition (SBE)	All-in-one unified communication for small- to medium-sized businesses
UCN Vmerge Enterprise Edition	All-in-one unified communication for enterprise clients
UCN 250 Enterprise Linux	Linux-based solution for enterprise clients. This product emulates Octel 250 / 350 systems with unified communications capabilities

Product Specifications

Features	UCN Vmerge Voicemail	UCN Vmerge Small Business	UCN Vmerge Enterprise	UCN 250 Enterprise Linux
Voicemail Ports	2-16 ports	2- 16 ports	4 – 288 ports	4 – 6000 ports
Storage	Every 10 MB of hard drive space Equates to 1 hour of VM Storage			
Operating OS	WINDOWS XP	WINDOWS XP	WINDOWS 2003 Enterprise	Linux REDHAT 4.0
Users	→ 250 VM	→ 25 UC and 75 VM included → 50 UC max → 300 VM max	→ 50 UC and 3000 VM included → 10000 UC max → 20000 VM max	→ Single box: 1000 users → Distributed: 100,000 users → Blade center: 1 million users
PBX Integrations	→ Inband → Digital Set → SMDI → CSTA → SIP	→ Inband → Digital Set → SMDI → CSTA → SIP	→ Inband → Digital Set → SMDI → CSTA → SIP → TI QSIG	→ Inband → Digital Set → PRI → SMDI → SIP → T1 QSIG → E1 → SS7
IP Office	TAPI .WAVE , SIP	TAPI .WAVE , SIP	TAPI .WAVE , SIP	

UCN System Features

Systems	UCN Vmerge Voicemail	UCN Vmerge Small Business	UCN Vmerge Enterprise	UCN 250 Enterprise Linux
Auto Attendant	1	1	Unlimited	Unlimited
Languages	1	Multilingual	Multilingual	Multilingual
Property Management System Integration	Included	Available	Available	Available
Voice Scripts	Included	Included	Included	Included
Caller ID DNIS Routing	Included	Included	Included	N/A
Attendant Scheduling	Included	Included	Included	Included
Key Mapping	Included	Included	Included	Included
Tenanting	Included	Included	Included	Included
Off-Premise Routing	Included	Included	Included	Included
Free-Flow Dialling	Included	Included	Included	N/A
PLN Number Routing	Included	Included	Included	N/A

Voicemail Features	UCN Vmerge Voicemail	UCN Vmerge Small Business	UCN Vmerge Enterprise	UCN 250 Enterprise Linux
Mailboxes Included	250 VM	25 UC; 50 VM	50 UC; 3000 VM	None
Max Mailboxes	1000	1000	20,000	1 Million
TUI Emulation	Included	Included	Included	ARIA only
Custom Caller Menus	Included	Included	Included	Included
Urgent / Private / Message Stamps	Included	Included	Included	Included
Call Screening	Included	Included	Included	Included
Call Paging	Included	Included	Included	N/A
Record Conversation	Included	Included	Included	N/A
Recall Callers from VM	Included	Included	Included	N/A
Retrieve Deleted	Included	Included	Included	Included
Message Forward; Delete; Reply; Compose	Included	Included	Included	Included
Distribution Lists	Included	Included	Included	Included
Message Notify	Included	Included	Included	Included
Express Messaging	Included	Included	Included	Included
Follow-Me Profile	Included	Included	Included	Included
Multilingual PBX	Included	Included	Included	Included
Web User Interface	Included	Included	Included	Included

UCN System Features (cont'd)

UM Features	UCN Vmerge Voicemail	UCN Vmerge Small Business	UCN Vmerge Enterprise	UCN 250 Enterprise Linux
Integration	SMTP Forwarding CTI Forms IMAP Pointers	SMTP Forwarding CTI Forms IMAP Pointers	SMTP Forwarding CTI Forms IMAP Pointers	SMTP Forwarding IMAP Server
Sync	Yes	Yes	Yes	Yes

Advanced Unified Messaging	UCN Vmerge Voicemail	UCN Vmerge Small Business	UCN Vmerge Enterprise
	UM Gateway for Microsoft Exchange 2000 / 2003 / 2007		
	LotusNotes and Novell GroupWise		



About Voice Mobility

Voice Mobility's unified communications product line is designed for enterprises and telecommunication service providers in the wireline, wireless and broadband markets. It provides highly scalable VoiceMail, Unified Messaging, Fax Services, Interactive Voice Response, and Auto-Attendant applications, as well as unique features like Find Me/Follow Me, presence, enterprise instant messaging, computer telephony integration, integration with Exchange and Domino and wireless applications.

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